

ESF message

Important Notice: ESF App and Annual Rollover



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Dear Parents and Guardians,

We hope this email finds you well. As we approach the end of the academic year, we would like to inform you about an essential process that will take place in the ESF App. In our commitment to ensuring data security and maintaining accurate records, we will be logging all users out of the app as part of our annual rollover process.

Key Points:

Annual Rollover: The annual rollover is a standard procedure where we update user accounts, review permissions, and ensure that our systems are up-to-date. This process helps us maintain the integrity of our communication channels.


Data Security Measures: We take data security seriously. By logging everyone out, we can verify account details, remove any inactive or outdated profiles, and enhance overall security. Rest assured that your data remains confidential and protected.

Downloading Reports and ePortfolio: If you are transitioning from one ESF school to another, or are leaving the ESF community, you are requested to download your child/children's reports on or before the 31st of July 2024.

What To Expect:

Auto Log Out: On **Monday, 5th of August 2024** we will be logging out all parents, staff and students from the ESF App.

Re-login: You can log back in using your registered email address on or after the **6th of August**. If you encounter any issues, your school IT support team will be available to assist you.



Thank you for your cooperation in this matter. We appreciate your understanding as we work to maintain a secure and efficient communication platform for our school communities.

Best regards,

ESF Centre IT Team

Disclaimer: This email is for informational purposes only. If you have any concerns or questions, please reach out to your school office. We value your privacy and strive to provide a safe digital environment for all users.

17/06-05/08
Sent to Parents

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